

Case Study

Implementing Komrisk for the India operations of one of the worlds largest conglomerate of port operations, infrastructure development, logistics services, operating several ports, private railway network, SEZ/FTWZ and end-to-end logistics services with 20 entities and 100+ sites across India



Problem

- Fragmented business operations with no central/common oversight
- Given diversity of operations, difficulties in ascertaining compliance across all locations
- Was not aware of all required compliances
- Reporting was time consuming and was not accurate

What

Client required framework

- to consolidate compliance requirements across all group companies;
- Identify compliance tasks and risks;
- To automate task workflow across all locations;
- To generate centralized, data-backed reports

Background & Overview

How

Lexplosion used its expertise and skills to:

- 1. assess & analyse and the operations and risk profile of Client;
- 2. Conduct gap assessment to identify areas of compliance risk;
- 3. Identify the risk areas emerging from compliance, policies and operations
- 4. Provided the universe of compliance tasks applicable to Client and assisted in rolling out appropriate policies to counter risk
- 5. Carried out domain and technical training on new framework
- 6. On-site project management for 60 days to acquaint users with new system and workflows;
- 7. Presented report after 3 months usage to show effectiveness of new risk framework.

Deliverables

Lexplosion will provide:

- 1. List of identified gaps;
- 2. Remediation of identified gaps;
- 3. New risk framework to address problems effectively;
- 4. License to Komrisk Solution;
- Checklist of customized compliances, policy drafts and internal tasks;
- Complete deployment of Komrisk to address the gaps and anticipate, prevent, report future risks;
- 7. Multiple trainings for users to ensure comfort with system;
- 8. User licenses:
- 9. Ongoing intimation of regulatory/statutory updates and updation of checklist
- 10. Ongoing upgrades to Komrisk to improve workflows and UI;
- 11. Continuous tech support and query resolution



Scope & Results

Type of Unit	No.
Multiple Entities	20
Head / registered office	3
Integrated ports & railway network	8
Warehouse / Depot	36
Points of Service	80

Particular	No.
No of laws Identified	540
No of Compliances Identified	6146
No of new laws	53
No of Policies created	25

Particular	No.
Risk Areas identified	55
Risk mitigation measures implemented	55
Risk reduction %age	90%
Task completion rate after 6 months	95%



Deployment Timeline – 185 days



Quarterly Filings – 26 items (Per Entity)



Functional Queries resolved – 100+



All Users Trained (350)

4 In-person Training Sessions;

8 Online Training Sessions



Registers Maintained-25 items (Per Entity)



Avg. Resolution TAT – 48 hours



List of Laws Identified

Transfer of Property Act, 1882

Indian Stamp Act, 1899

Registration Act, 1908

The Indian Easements Act, 1882

Inter-State Migrant Workmen Act, 1979

Land Acquisition, Rehabilitation and Resettlement, Bill, 2011

Land Acquisition Act, 1894

Contract Labour Act, 1970

Prevention Of Money Laundering Act, 2002

Real Estate (Regulation and Development) Act, 2016 Prevention Of Money Laundering Rules, 2005

Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996

Maharashtra Real Estate Regulatory Authority (Form of Annual Statement of Accounts and Annual Report) Rules, 2017

Regional & Town Planning Act (Various States)

Maharashtra Real Estate (Regulation and Development) (Recovery of Interest, Penalty, Compensation, Fine payable, Forms of Complaints and Appeal, etc.) Rules, 2017

Information Technology Framework For The NBFC Sector, 2017

Epidemic Diseases Act, 1897

Companies Act, 2013

Electricity Act, 2003

The Maharashtra Covid 19 Regulations, 2020

Indian Contract Act, 1872

Minimum Wages Act, 1948

Human Immunodeficiency Virus And Acquired Immune Deficiency
Syndrome Act, 2017

Integrated Goods And Services Tax Act, 2017

Central Goods And Services Tax Act, 2017

Municipal Act (Various States)

National Financial Reporting Authority Rules, 2018

Competition Commission Of India Regulations, 2011

Rent Control Act (Various States)

Rents, Hotel and lodging House Rates Control Act (Various States)



Summary of Real Estate Laws & Compliances

Total no. of laws- 17 (only Acts, not rules)

Critical compliance - 65

Total no. of Compliances - 185



Sample List of Laws

Registration Act, 1908

Transfer of Property Act, 1882

The Indian Easements Act, 1882

Indian Stamp Act, 1899

Land Acquisition Act, 1894

Land Acquisition, Rehabilitation and Resettlement, Bill, 2011

Real Estate (Regulation and Development) Act, 2016 ...

Maharashtra Real Estate (Regulation and Development)(Registration of Real Estate Projects, Registration of Real Estate Agents, Rates of

Interest and Disclosures on Website) Rules, 2017

Maharashtra Real Estate (Regulation and Development) (Recovery of Interest, Penalty, Compensation, Fine payable, Forms of Complaints and

Appeal, etc.) Rules, 2017

Maharashtra Real Estate Regulatory Authority (Form of Annual Statement of Accounts and Annual Report) Rules, 2017

Indian Contract Act, 1872

Regional & Town Planning Act (Various States)

Municipal Act (Various States)

Rent Control Act (Various States)

Rents, Hotel and lodging House Rates Control Act (Various States)

Inter-State Migrant Workmen Act, 1979

Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996



Improvements

After successful deployment and post 6 months of usage, following improvements in compliance were observed



Consolidation of compliance activities of all 20 group companies in single system



4x improvement of speed and accuracy in making quarterly reports & certificates



Accurate monitoring of real-time compliance status of group and individual units from centralised head office



Reduction in no. of notices received by 90%



Maker-checker workflows with defined escalations to prevent non-compliance events



Improvement in compliance culture and adoption by blue collar workers



Risk identification by business vertical, region, department and overlapping personnel



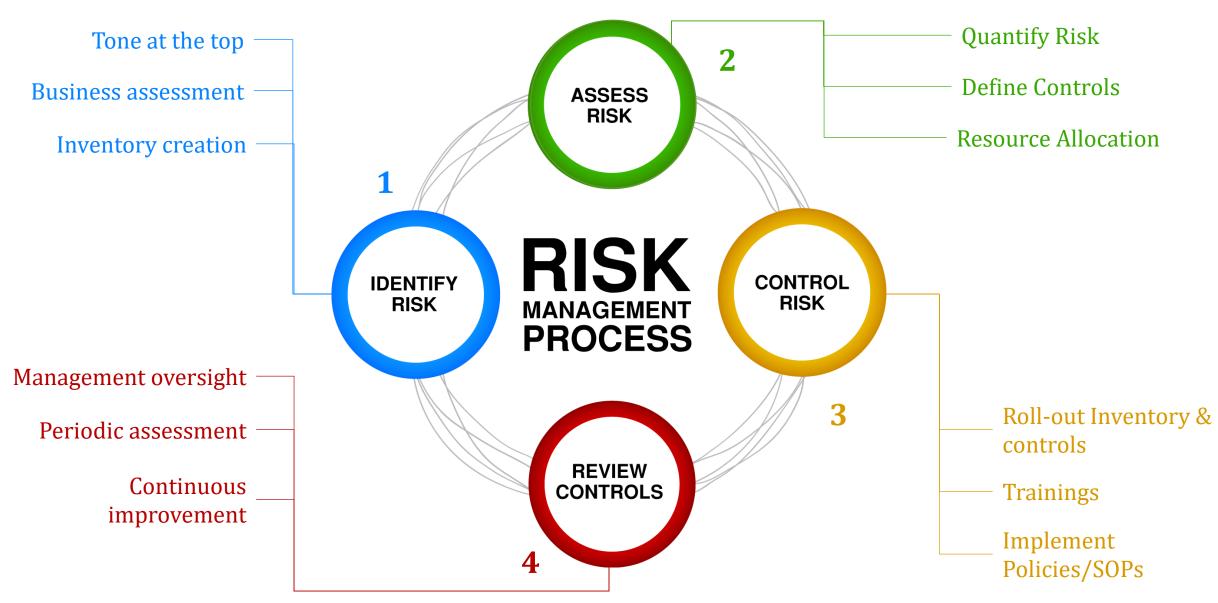
7x increase in productivity of legal team on account of time-saving due to Komrisk



Legal Risk Management Overview

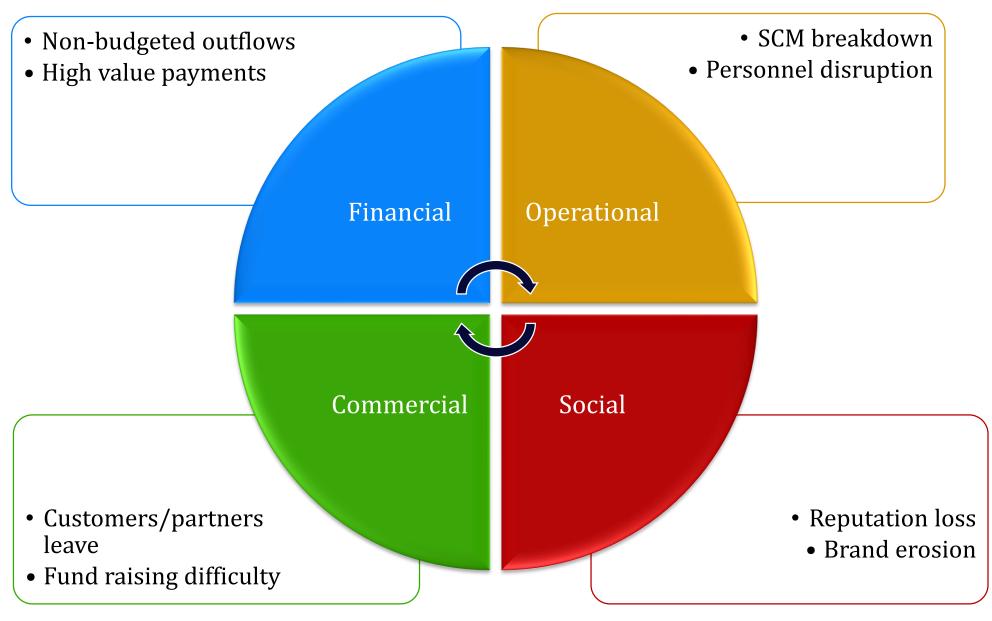


Risk Management Overview





Risk Parameters





Risk Areas

Compliance Fines and penalties Imprisonment and loss of reputation Audits Increased regulatory scrutiny • "Surprise" Events Contracts Operational disruptions Commercial Disruptions Litigation Unforeseen liability Loss of reputation







How can Lexplosion help?

Create Risk framework

- Identify risk areas
- Define and implement controls
- Define assessment and performance metrics
- Identify and train stakeholders

Assessment

- Periodic Audits
- Evaluation of reports

Software driven solution delivery

- Cloud solutions with quick deployment
- Person independent
- Continuous upgrades and improvements

Project Management

- Change management to ensure success
- 3rd party risk assessment
- Goal vs achievement

Continuous improvement and best practises

- Legal Updates and current trends
- Software improvements
- Process improvements





How can Lexplosion help?

Create Contracting Standards

- Draft model templates for all types of commonly used contracts
- Create Playbook for streamlining review and negotiations
- Define deviations and escalations

Assessment

- Conduct due diligence of contract portfolio to determine gaps and risk areas
- Create repository and summary of entire contract portfolio

Software driven solution delivery

- Cloud solutions to automate pre & post execution of all contracts
- Monitor and manage the entire contract lifecycle
- Create reports on contract portfolio
- Analyse and assess user and vendor performance
- Forecast and track obligations and cashflows

Project Management

- Second resources to assist in contract drafting/reviewing/reporting
- Set-up centralised contract process for all group companies and departments

Continuous improvement and best practises

- Software improvements
- Process improvements
- Intimation of current trends and forecasts in laws that affect contracts





How can Lexplosion help?

Create Operating Standards

- Draft model templates for all types of commonly used documents
- Create SOP's for court and internal processes for managing litigations and notices
- Create processes for better matter management and task handling

Assessment

- Conduct due diligence of litigation portfolio to determine gaps and liabilities
- Create repository and summary database of entire litigation portfolio

Software driven solution delivery

- Cloud solutions to manage, monitor and report on Litigation portfolio
- Monitor and manage the entire lifecycle from notice to final decree
- Create automated and data-backed reports
- Analyse and assess user and external lawyer performance
- Real time status of contingent liabilities and risks
- Create and assign tasks to internal users and external lawyers
- Track counsel fee and expenses in real time

Continuous improvement and best practises

- Software improvements
- Process improvements
- Intimation of current trends and forecasts in laws that affect litigation process







Get In Touch

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